

VENUE TERMS AND CONDITIONS

Broadwick Group Limited (**we, us**) manages and operates Printworks, London (**Venue**). Your admission to and conduct at the Venue is governed by these terms and conditions (**Venue Terms**). By purchasing tickets (**Ticket(s)**) to an event (the **Event**) and/ or entering or attempting to enter the Venue, you will be deemed to have accepted these Venue Terms and, where applicable the terms and conditions of the ticket agent (**Ticket Agent**) and event organiser (**Event Organiser**) (together the **Additional Terms**).

1. You must produce a valid Ticket to gain entry to any Event at the Venue.
2. There may be additional measures and restrictions in place at the Venue to ensure the safety of staff and guests in relation to COVID-19 (including any variants or mutations thereof) (**COVID-19 Measures**) which may vary according to health and safety and government advice at the time of your attending the Venue. You acknowledge and agree that your breach of any such COVID-19 Measures may lead to you being refused entry and/or ejected from the Event without refund). We reserve the right to alter or remove the COVID-19 Measures at any time in response to the latest guidance or legislation from the UK Government or as otherwise deemed necessary by us. Notwithstanding the foregoing, you recognise the known risks of COVID-19 and understand that: (a) such risks cannot be fully eliminated and are increased by proximity to other people; (b) there is an inherent and elevated risk of exposure to COVID-19 in any public place or place where people are present; and (c) there is no guarantee (express or implied) that you will not be exposed to COVID-19 (and any variants thereof).
3. Right of admission is reserved. There are to be no re-admissions once you have left the Venue.
4. In addition to these Venue Terms, you should refer to the Additional Terms of the Ticket Agent and/ or Event Organiser (as applicable).
5. It is your responsibility to check your Tickets and inform your Ticket Agent immediately of any inaccuracies as mistakes cannot be rectified by the Venue.
6. Tickets can either be printed or, in the case of e-tickets, displayed on your mobile.
7. All Tickets for each Event will be checked and scanned on entry. It is your responsibility to check your Ticket(s) to ascertain the date and times of the Event.
8. You must bring a valid form of photographic ID to the Event (we only accept valid passports, foreign national ID cards, driving licences or Home Office approved PASS cards as identification and/or proof of age) (**Photo ID**). We cannot accept expired or out of date forms of Photo ID. If you are not able to provide proof of a valid Photo ID you may be refused entry without a refund. If there is a name on your Ticket, you must provide a valid Photo ID which matches the named printed on the Ticket. Fake, invalid or duplicate Tickets will be rejected.
9. We reserve the right in our discretion to issue wristbands for certain areas within the Venue and we may exchange your Ticket for a wristband.
10. We are not responsible or liable for lost or stolen Tickets or wristbands. You must retain your Ticket (or wristband) at all times during the Event, damaged Tickets (or wristbands) may be treated invalid.
11. You are responsible for ensuring that you purchase your Ticket(s) from an authorised Ticket Agent. Authorised Ticket Agents may vary for each Event, please check with the Event Organiser if you are unsure.
12. Age restrictions vary from Event to Event. It is the responsibility of the purchaser of the Tickets to check before purchasing the Tickets that they and the persons for whom they purchase the Tickets for can comply with such age restrictions. You must be able to provide Photo ID of identity and age. We reserve the right to refuse entry, without refund, to any person who is unable to provide Photo ID.
13. Subject to any Event specific age restrictions, children under the age of 16 must be accompanied by an adult aged 18 or over (subject to a maximum number of 4 children per adult).
14. If you are purchasing Tickets for (or accompanying) anyone under the age of 16, you acknowledge and agree that you are responsible for that individual at all times at the Event. This includes checking the suitability of an Event for any children in your party regardless of official age restrictions.
15. The following restrictions will apply to your attendance at the Event and your breach of any of these may lead to you being refused entry or ejected from the Event without a refund (please note that we are not responsible for any prohibited items or other items that we deem inappropriate or unsafe that are confiscated):
 - crowd surfing and moshing are prohibited;
 - illegal substances including new psychoactive substances (commonly known as 'legal highs') and/ or other drugs considered to be unsafe are strictly prohibited and will not be permitted to be

brought into the Event;

- animals are not permitted (with the exception of registered assistance dogs);
 - no food or any form of liquid (including drinks and perfume);
 - no chewing gum; bottles; weapons; ammunition;
 - no horns; whistles; drums, megaphones, amplification equipment, klaxons, air horns;
 - no fireworks, flares, smoke canisters, explosives, firearms, knives, blades; or any other article which may be used as a weapon or missile, or which may, in our reasonable opinion, cause danger or disruption to visitors at the venue (regardless of whether or not such item is illegal or is carried for specific purposes);
 - no large bags (refer to bag policy below);
 - no throwing items;
 - no climbing or standing upon fences, barriers, walls, safety fences, arrangements, structures, exhibits or buildings or similar;
 - no hi-visibility tabards or similar;
 - no sponsorship, promotional or marketing material;
 - no marker pens, spray paint or any other similar items that may be used to mark infrastructure; and
 - no unauthorised professional photography or filming equipment (including go-pros and drones) and we reserve the right to destroy any such unauthorized photographs or recordings).
16. We reserve the right to confiscate any prohibited items. Anyone found in possession of a prohibited item will be refused admission and/ or ejected from the Venue without a refund and may also be liable for prosecution.
 17. We reserve the right to pass your details to the relevant authorities should we consider an offence or criminal act has taken place.
 18. We operate a strict zero tolerance drugs policy. Anyone found in possession of illegal substances will be refused admission, ejected from the Venue without a refund and may also be liable for prosecution. If you are suspected of using and/or supplying illegal substances, you may be selected for an enhanced search in a private area. Failure to comply or cooperate will result in you being ejected from the Venue without a refund.
 19. The Venue operates a Challenge 25 policy, when purchasing alcohol at the Event, you may be asked for proof of age, please bring a valid Photo ID.
 20. If you have any specific reasons for bringing a prohibited item into the Venue (for example, because you have a medical condition) this is subject to an approved request and issue of an exemption letter by the us (to avoid confiscation), please contact us no later than one week prior to the Event on info@printworkslondon.co.uk.
 21. In order to facilitate the security, safety and comfort of all patrons, we reserve the right to conduct security searches of persons, clothing, bags and all other items on entry and exit, to confiscate items (including those set out in condition 15 above) which may cause danger or disruption to the Event with no refund. Any refusal by a Ticket holder to comply with such searches may result in refusal of admission or eviction from the Venue without refund or compensation.
 22. Strictly no trading or other commercial activity including marketing, advertising or flyposting by a Ticket holder will be allowed at the Venue with our written consent. Please note that we will charge a fee for any commercial activity (including filming, photography and recording) at the Venue.
 23. We recommend you review the weather forecast in advance of the Event, and ensure you are prepared for the forecast conditions with suitable clothing and footwear. No refunds will be given due to inclement weather.
 24. Some Events may have a last entry time and we reserve the right to refuse entry to any person seeking to enter the Event after last entry time. You are responsible for checking the last entry time for the Event and ensuring that you arrive in good time (you should arrive early to avoid queues). Refunds will not be given for ticket holders who miss the last entry time.
 25. We do not allow bags or rucksacks on site that are bigger than an A4 piece of paper (21cm x 30cm).
 26. Whilst lockers are available at the Venue (subject to availability). Your use of such lockers is at your own risk. We and our affiliates will not be held liable under any circumstances (including if lockers are used) for loss, damage or theft of your personal property. We advise guests to only bring essential item to the

Venue.

27. CCTV and film cameras may be present at the Venue for health and safety, prevention and detection of crime and/or as part of a recording that may be distributed (commercial or otherwise) without payment and by entering the Venue you consent to the foregoing.
28. Some Events may have further specific restrictions on recording images and videos for personal or private use, including but not limited to a complete ban on mobile phone / digital camera/ use of such in some or all areas of the Venue. Information on Events with such requirements will be communicated in advance for example on the Event Organiser and/ or Venue's website and/ or social media pages, and/or e-mail communication and/ or displayed upon entrance to the Venue and by entering the Venue you consent to the foregoing.
29. We have a dedicated welfare and medical area at the Venue, if for any reason you or someone else feels unwell, immediately notify a steward or other official.
30. In the case of emergency please follow instructions, directions from stewards, staff and/ or other officials.
31. All attendees must comply with all relevant statutes, safety announcements, rules and regulations (including these Venue Terms, and the regulations of any licensing authority) while at the Venue.
32. Ticket holders may be ejected from the Event and reported to the Police if in our reasonable opinion, the Ticket holder is a risk to the safety of any patron and/or may affect the enjoyment of other patrons and/or the running of the Event or may cause damage, nuisance or injury. Examples include being (or appearing to be) drunk, incapable, intoxicated or under the influence of illegal drugs, under-age (where relevant), abusive, threatening, behaving anti-socially, carrying offensive weapons or illegal substances, declining to be searched, failure to comply with the reasonable instructions of Event officials or in breach of any of these Terms. Where a Ticket holder has been ejected from the Venue or refused Entry to the Event, such Ticket holder will not be entitled to a refund and shall not be granted re-entry on another Ticket howsoever purchased or obtained.
33. During the Event you may be exposed to loud music, smoke and/or strobe lighting. Please note that prolonged exposure to loud music can cause damage to your hearing. We strongly recommend that all attendees take any precautions they deem necessary.
34. We are committed to continuously improving accessibility at the Venue. If you have accessibility requirements or concerns about any elements of the Event, (where possible) specify such requirements at the point of purchase or alternatively contact the Venue (where possible) at least one week prior to the Event using email to access@printworkslondon.co.uk.
35. If you have any issues including in respect of your ability to view or hear any of the performances, please inform a member of staff at the Event.
36. The Ticket holder acknowledges any personal information collected by us (including during any search process) shall be collected and held in accordance with all applicable data protection laws and our Privacy Policy and Cookies Statement at www.printworkslondon.co.uk.
37. It is against the law to smoke in enclosed spaces. Smoking (including the use of e-cigarettes) is only permitted in designated smoking area(s), please observe signage for directions to the designated smoking area(s). Any person caught smoking anywhere except for the designated smoking area(s) will be ejected from the Venue without a refund.
38. Certain areas of the Venue may have specific capacity requirements. Where an area is at capacity, we reserve the right to enforce a one-in one out policy.
39. It is your responsibility to check the Event, Event Organiser and Ticket Agents websites for news of any alterations to the Event. Information on such matters will be made available on behalf of the Event Organiser as soon as reasonably practicable.
40. In an Event is cancelled, refunds will be in accordance with the Event Organiser's and/or the Ticket Agent's terms and conditions. Please contact your point of purchase.
41. Admission is at your own risk. We and our affiliates will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property.
42. We have the right to revise and amend these Venue Terms from time to time and post the new version of on the Venue website. By continuing to use the website/ attending the Event, you signify your agreement to be bound by the amended Venue Terms.
43. These Terms shall be governed by English Law and we both agree to be subject to the exclusive jurisdiction of the English courts.

These Venue Terms and Conditions were last updated on 28th July 2022.